Introduction:

Once you have established your user account with FACTS, you can manage your account online at https://online.factsmgt.com.

If you have forgotten your Username or Password, there is a link on the sign in page to help you recover or reset the missing information.

Actions you can take:

1. Make an online payment – make up missed payments or pay ahead (this option may not be available at your school)
2. Change the financial account you are using for payments
3. Link another service (payment plan or billing) to your online account.
4. Click View Details to see the activity for your account.
5. Update your personal information (contact info, online and phone access, manage payers, communication settings)